



TREE OF LIFE

Resorts & Hotels

Measures at the Tree of Life against Covid-19 for your safety

At Tree of Life Resorts and Hotels, our number one priority is the safety and well-being of our guests and team members. Along with closely following the developments of Coronavirus disease (COVID-19), we have implemented the following precautionary measures across all our properties as per guidelines issued by the Government and Local Authorities:

- Our guest's travel history will be closely looked into prior to arrival.
- At the main gate, body temperature of all guests, team members and vendors entering our resorts will be recorded.
- Thorough and repeated cleaning of high contact surfaces such as door handles, counter tops and all public areas using 1% sodium hypochlorite as recommended by the Govt of India.
- Rigorous cleaning and sanitization of guest rooms using 1% sodium hypochlorite. Once completed, guest rooms will be inspected and sealed off until check-in. Seal will be opened in the presence of our guests only.
- Safety kits will be provided in all rooms containing disposable gloves, N95 masks and hand sanitizers.

- All material coming into our hotels will be sanitized immediately upon delivery and prior to entering the store premises. Another round of sanitisation will take place when items are moved from the stores to the kitchens.
- Our kitchen teams are equipped with masks, gloves and chef hats / hair nets and the highest levels of HACCP certified hygiene and sanitation measures are already in place.
- Kitchen utensils and equipment are being thoroughly cleaned with chlorine tablets after every use.
- Regular training carried out with our team members to ensure that hygiene and sanitation protocols are followed based on the latest guidelines by the Health Ministry, Govt of India.

We are keeping a close watch on all the latest developments and are amending and refining our Standard Operating Procedures regularly. We will keep you posted on any such new developments in due course.

The positive is that since we are not located in city centres and have small inventories with private Villas and Cottages at many of our resorts, we remain protected to a large extent. We look forward to welcoming you at our properties.

With my best wishes to you and your family.

Akhil Anand,

Director

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