

Tendu Leaf Jungle Resort Panna

FRONT OF THE HOUSE AREAS

- Use of masks is mandatory for guests with Temperature checks for all guests being done at the entrance of the Hotel.
- WHO recommended Sanitizer is being offered to all guests at entry point
- Aarogya Setu app with green status mandatory for guests entering the Hotel
- All team members are mandatorily wearing masks and face shields.
- Express check-ins encouraged to reduce time spent upon arrival. The mandatory guest details for registration are requested in advance through a digital medium. Pre-registered guests only need to sign the registration card and self-declaration form at the time of check-in. All stationery items like pens, keys etc are being sanitised post single use. Guests' luggage is being sanitised upon arrival
- Digital menu for food is being shared with guests at arrival time.
- Guests have the option of making contact-less payments from the room via a digital payment link/ QR code during check-out. All measures to facilitate seamless stay experience for the guests

Guest Rooms, Public Areas and Back of the house areas

- Regular Deep cleaning and sanitisation of guest rooms is being done
- Chemicals used to disinfect and sanitise as per certified Hygiene Partners
- All unused amenities are being discarded post guests' departure. Dry amenities like dental kit, comb, shaving kit, additional serving of Tea/Coffee, sugar etc. is being supplied on demand
- Entire room linen is being washed at recommended temperature and using prescribed disinfectants and detergents.
- All door handle's / FRONT DESK / Lobby toilets/All Guest Toilet door handles /knobs/elevator-guests and service are being cleaned and sanitized at regular intervals as per guidelines.
- Table surfaces including cafeteria tables and benches, arms of chairs, hand rests, door handles, door knobs, key boards of PCs/ Laptops etc. are being wiped with recommended chemicals at the end of every shift

Restaurant & Room Service

- FSSAI certified food handlers to handle COVID-19 measures
- Our Restaurant's spacing between tables maintained at 6 feet.
- Seating at restaurant as per social distancing norms
- Digital menu available for the guests. QR code based mode of payment to avoid contact.
- Hand sanitizer available at visible points in the outlets
- Restaurant seats, chairs, tables, etc. are being sanitised post every use.
- Service staff is wearing protective gear like masks, gloves and face shield.

Kindly note that besides above, we are in touch with local health authorities and are constantly amending our protocols as per the guidelines received

- We care for your safety
- The safety and well being of our guests and our Team members is of paramount importance to us.
- We are constantly reviewing and implementing every measure as mandated by Ministry of Health & Family Welfare and local health authorities.
- We are redesigning our standard operating procedures at all times in line with our commitment to ensure the guests have a safe stay