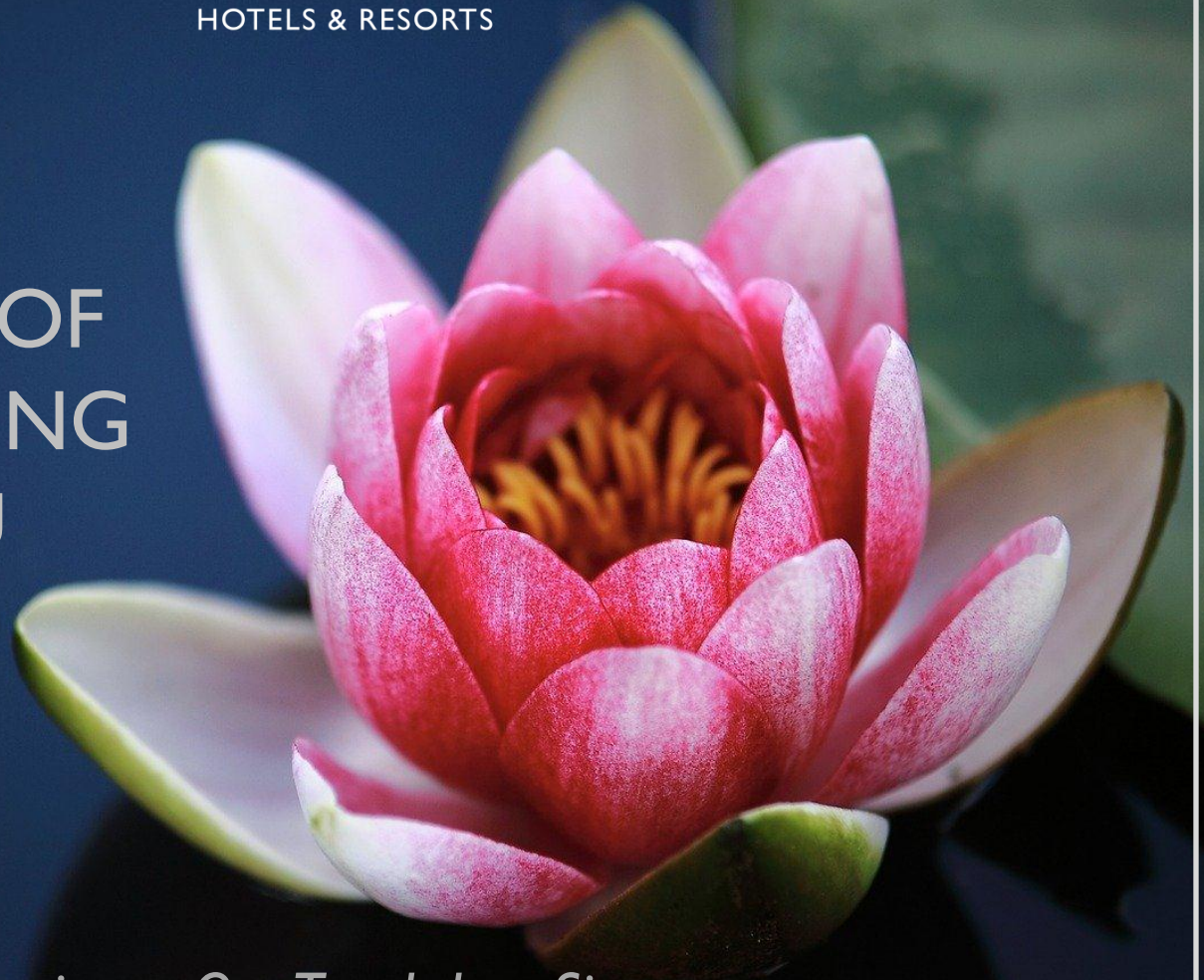




THINKING OF  
YOU & CARING  
FOR YOU



*Experience Our Touch less Signature  
Sarovar Hospitality*



Dear Guest,

Challenges humble us and allow life to Unite. As the situation around COVID-19 continues to evolve, we are busy doing everything we can to ensure your safety during your stays with us.

### Your Safety

The safety and security of our guests and our associates remains our highest priority. We have always taken pride in maintaining the highest standards of cleanliness and hygiene. We have now taken additional measures developed by global and local public health authorities to make our hygiene protocols even more rigorous:

- Our hotel teams are receiving ongoing briefings and are following enhanced operating protocols.
- We have increased the frequency of cleaning our public areas (including lobbies, elevators, door handles, public bathrooms, etc.) and we continue the use of hospital-grade disinfectant.
- We continue to adjust food and beverage service in accordance with current food safety recommendations.
- We have increased the deployment of antibacterial hand sanitizers.
- We are making sure your dining experience will be thoughtfully curated keeping in mind limited gatherings in restaurants.
- We are taking temperature readings of all guests and our team members at all entrances to the hotel.

At Sarovar, we believe it is in these challenging times that the power of collective effort wins. Our associates are ready to welcome you with the Signature Sarovar hospitality you've come to expect. We wish you and yours safety, strength and good health.

A stylized, handwritten signature in black ink, likely belonging to Anil Madhok.

Anil Madhok  
Executive Chairman



**We, at Sarovar, are Thinking of You & Caring for You! Introducing The Ultimate Measure ,Your Travel Safety Experience Our Touch less Signature Sarovar Hospitality**



ARRIVAL - Thermal Scanning  
at entry gate, wearing a mask  
would be mandatory. Self park  
option with designated slots  
for cars.








Sanitizing Vehicles -  
Deeply sanitize all  
vehicles post each  
journey.

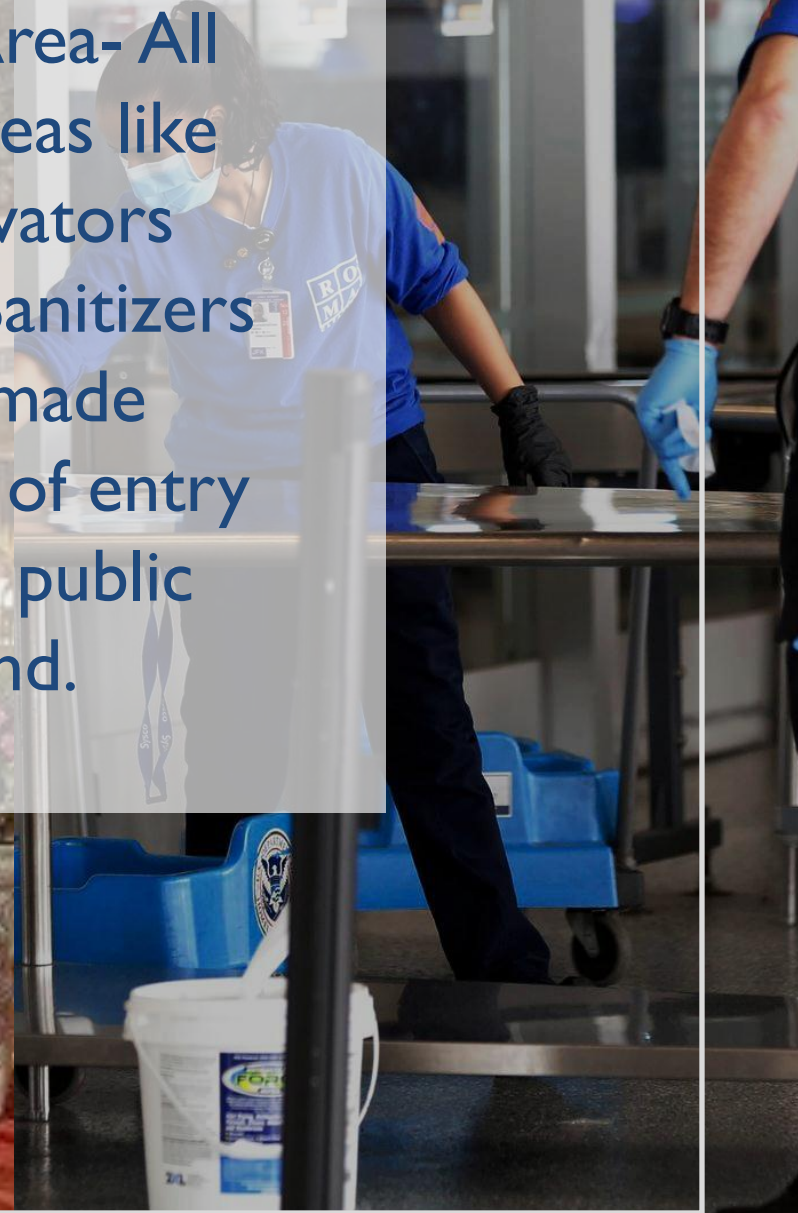
**Guest Rooms- Deep cleaning and sanitization of room carried out after every departure. Staff to wear all safety gear while servicing.**





A photograph of a hotel lobby with a red patterned carpet and ornate furniture. A semi-transparent text box is overlaid on the image.

Handling of Public Area- All high-traffic public areas like entryways and elevators sanitized frequently. Sanitizers and masks to be made available at all points of entry to the lobby and in public areas on demand.



Laundry- Delivery of guest laundry be at the door step, outside the room. Fresh linen from the laundry to be covered and directly taken to the floor trolley.







Contactless Dining - No  
water service from jug or  
glass bottle on tables.  
In-room Dining - Clearance  
from outside room.





Thank You!